

# It's Important!

Carers Link relies on our funding from the Big Lottery - without it we would not be able to provide any of our groups nor provide some of our 1-1 support or emergency planning. Over 530 carers have benefited directly from this funding.

However, this November sees the start of our last year of funding. We need to ensure any future applications to the Big Lottery meet your needs. **PLEASE complete this form and return it in the freepost envelope provided.** Thank you!



**Over the last few years, what support have you received from Carers Link? (Please tick or circle all that apply.)**

|  |   |
|--|---|
| Telephone Support from volunteers (Carers Call)          | Help to complete a carer's assessment or support plan |
| Attended information session or training                 | Attended a group or carer café                        |
| Support to get other services from the council or health | Support to get respite or a short break               |
| Support to attend meetings                               | Support to write letters                              |
| Support to apply for benefits                            | Help to make a complaint                              |
| Computer training  | Help with employment matters                          |
| Completed an emergency plan                              | Had a wellbeing review                                |
| Attended a legal clinic                                  | 1-1 Support from staff                                |
| Attended counselling                                     | Attended relaxation therapies                         |
| Support for young carers                                 | Other (please state)                                  |

Were you satisfied with the service or support you received?

Yes  No  Mostly



Was there anything that we could do to improve our services for you?

Is there anything that you would like to see *more* of? For example other activities or carer cafés in other locations or more support in the evenings/weekends?



We are also considering offering specific support for carers at a crossroads, helping you explore your options and help you to find a new direction and purpose. Would this be of interest to carers?

Yes  No  Maybe



Another idea is to expand our support concerning a carer's health and wellbeing, this may be 1-1 or through the groups? Would this be of interest?

Yes  No  Maybe



Any comments on these ideas?

Are there any additional supports or services that you would like? Or perhaps <sup>IDEA</sup> you think we should be doing something differently?



If we had to prioritise what we do, what are the key things that a Carers Support Service should deliver?

|   |  |
|---|--|
| 1 |  |
| 2 |  |
| 3 |  |



Your Name (optional):

Your Phone Number (only if you want us to follow up):